



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 20th October 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/09/03.

You requested the following information, please also see our response below:

1. How many taxis* have been sent out to patients who have dialled 999 in your trust last three financial years (2014/15, 2015/16, 2016/17)?

(Please include breakdown of the 'chief complaints' for each year, for example 'Choking' 'Call Escalated to a red' etc – or in other words what type of patient the taxis sent out were to? For example, a patient with life-threatening injuries. How many for each category of patient, broken down by that category).

Please see table below:

This table represents a list of taxis which were sent to patients who dialled 999 split by problem nature

Problem Nature	Financial Year		
	2014/15	2015/16	2016/17
999 HCP	6	0	0
Abdominal/Flank Pain	2	1	1
Assault	0	0	1
Assault/Domestic	0	0	1
Back Pain - Lower	0	0	1
Bleeding	1	0	0
Breathing Problems	0	0	1
Breathing/ENT Problems	0	1	0
Burns	1	0	0
Chest Pain/Cardiac Prob	1	2	1
Clinical	3	0	2
Eye Problems	2	0	1
Fall Injuries Unknown	0	0	1
Fire Call	1	0	0

Fitting	1	0	0
Generally Unwell	2	1	0
HCP	0	0	4
HCP Admission 120 minutes	44	32	37
HCP Admission 240 minutes	24	5	7
HCP Admission 60 minutes	13	7	5
Limb/Pain Injury	7	3	5
Maternity Issues	0	0	1
Medical	0	0	3
Medical Minor	0	0	1
Mental Health	0	0	3
Mental Health Issues	0	1	0
Minor Ailment/Injury	4	3	9
NHS 111	6	0	13
NHS 111 (Manual Entry)	2	0	4
Routine Journey	0	6	1
Stroke/Neurological	0	1	0
Transport Request (Crew)	0	2	0
Trauma	2	1	8
Z-HazChem Incident	0	0	1

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital

2. How many paramedic vehicles have been sent out to patients who have dialled 999 in your trust last three financial years (2014/15, 2015/16, 2016/17)?**

Please see table below:

Financial Year	2014/15	2015/16	2016/17
Total Number	576774	621464	624570

Please note that the figures above include SRV, SCA & Helicopters

3. How many taxis have been sent out to patients who have dialled 111 in your trust in the last three financial years (2014/15, 2015/16, 2016/17)?

We do not send taxi's to patients who dial 111. However, please see table below which shows the number of taxi's sent to 999 calls that originated from 111:

Financial Year	2014/15	2015/16	2016/17
Total Number	24	2	21

4. How many paramedic vehicles have been sent out to patients who have dialled 111 in your trust last three financial years (2014/15, 2015/16, 2016/17)?

Please see table below:

Financial Year	2014/15	2015/16	2016/17
Total Number	87323	96351	108438

5. (Relates to question 1) How much did the trust spend on taxis in relation to 999 calls in the last three financial years (2014/15, 2015/16, 2016/17)?

6. (Relates to question 1) How much did the trust spend on taxis in relation to 111 calls in the last three financial years (2014/15, 2015/16, 2016/17)?

We are unable to split the cost between 999 and 111 but please see the overall spend in the table below:

Financial Year	2014/15	2015/16	2016/17
Cost (GBP)	£3,121	£1,411	£2,601

7. Is there any other vehicle, other than a trust vehicle that has been used to ferry patients after a 999 call, e.g helicopter, public transport bus etc,? If so please supply details...

HEMS is the only other resource we use to transport patients

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust